



**SoftBase** is an Italian company that operates national and European markets supplying services, solutions and products about *Information Technology*. Particularly, **SoftBase** is specialized in the conduction and realization of projects of **Change & Configuration Management** for banking and insurance contexts.

Our experiences include the followings:

- Nearly 20 years of Consultants Experience in Information Technology (Mainframe and Client / Server / Distributed Systems)
- Rich experience in both Banking and Insurance markets
- Decades of Organizational Software Process Improvement, Network Change Management, Application Life Cycle (Lifecycle) Management / Application Workflow Management, and Application Framework
- Experience as both Enterprise Change Management Customer and Vendor
- Real-world experience of the Enterprise Change Management tools implementing
- Real-world experience of the Enterprise Change Management processes implementing
- Real-world experience of assessing on the organizational Enterprise Change Management, process and technology readiness both of Federal and Fortune 500 customers
- Real-world experience of the process improvement methodology gap analyses conducting
- Real-world experience of the address on the Enterprise Change Management industry and vendor conferences
- Real-world experience of the Enterprise Change Management strategic view creating



**SoftBase** has delivered services to an International customer, from Italy to Spain, Switzerland, Portugal, Greece and Ireland.

From its birth, **SoftBase** has recorded fast and uninterrupted increase, but the philosophy of **SoftBase** imposes only to watch to the future.



**SoftBase** is a professional service company. It focused exclusively on providing enterprise change management and technology consulting services. The items include:

- CCM Best Practices and Methodologies
- Project Analysis, Planning and Execution
- Application Life Cycle Management
- Migration Strategy
- Enterprise CCM Architectures
- Integration of multi-platform technologies
- Administration of CCM Architectures
- Training for Administrators and End Users
- Technologies and Products
  - Serena ChangeMan Dimensions®
  - Serena ChangeMan ZMF®
  - CA AllFusion Endeavor®
  - CA AllFusion Harves®
  - Rational ClearCase® and ClearQuest®

## Announcements

**SoftBase Project Management:** Managing the implementation of an enterprise change management solution takes considerable knowledge and experience. It needs a deep understanding of the resource requirements, the process considerations and the technology challenges. It is imperative to be led by professionals not only for technology needs, but also for saving the time and money. You will see the tremendous effects brought by using **SoftBase** seasoned consultants: a time-saving, structured and clear project.

## Service Features

**Change and Configuration Management architecture:** We specialize in both building new CCM architectures and converting customers from one CCM product to another, including "Serena ChangeMan Dimensions®", "Serena ChangeMan ZMF®", "CA AllFusion Endeavor®", "CA AllFusion Harvest®", "CA Librarian®", "Rational ClearCase®", "Microsoft Visual SourceSafe®" and "ISPW®". Contact us if you have any combinations of this products, or even if you need a specific CCM architecture.

## Products Features

**SoftBase & Charisma Software Engineering partnership:** Charisma offers a set of platform-independent tools that suit your CCM architecture in your enterprise. Now you can connect "Serena ChangeMan Dimensions®" to "CA AllFusion Endeavor®" or to "ISPW®", "Serena ChangeMan ZMF®" to "CA AllFusion Harvest®" or to "Rational ClearCase®", "CA AllFusion Endeavor®" to "Rational ClearCase®" or any combinations of these products as a unique CCM Enterprise Architecture. **SoftBase Engineering: E.M.T.** is the latest generation tool that reduces time and costs during "CA AllFusion Endeavor®" migration. A lot of our customers have used **E.M.T.** to populate their architectures.